

Position: Field Service Technician – CT Remote

Location: Groton, CT - Remote

The Field Service Technician provides service to customers by installing, maintaining, troubleshooting, and repairing fuel cell power plants to minimize customer downtime.

Responsibilities:

- Performs mechanical, electrical and instrumentation functions on client-site for repair, installation and/or commissioning of fuel cell power plants, including system hardware and software, equipment and systems networking.
- Complies with all Safety, Health, Environmental and Quality Management System requirements, policies and procedures relevant to the position.
- Assists in power conditioning of fuel cell power plants.
- Provides technical support to customers on operational or maintenance aspects of system equipment.
- Analyzes plant equipment and system operating characteristics to determine operational conditions.
- Repairs and overhauls generating equipment and associated systems components.
- Serves as customer contact on technical and service related problems.
- Diagnoses mechanical, hardware, software and systems failures using established procedures.
- Determines most cost effective repair/resolution to minimize customer downtime.
- Prepares status reports on plant conditions and work completed.
- The Field Service Tech is required to travel on a daily basis throughout the assigned region.
- Performs other duties as required.

Qualifications:

Education: Associate's Degree or equivalent from a two-year college or technical school preferred; or prior related military experience/training such as: US Navy Nuclear Power Plant Operator, Electronics Technician, Gas Turbine Operator, Electrical Technician GSE, and Mechanical Technician GSM.

Experience: At least 4 years of directly related experience in power plant operations or a technical training and work experience background. Navy Nuclear/Commercial Power Plant experience is a plus.

Special Skills/Requirements:

- Able to understand system interrelationships using mechanical, electrical and instrumentation inputs.
- Have a working knowledge of most hand tools and test equipment (e.g. process meter and thermocouple reader)
- Must be able to effectively read, write and speak in English to ensure team communication and written procedures are followed
- Must have or be able to obtain and maintain throughout the course of employment a valid driver's license and have dependable transportation to travel to company business sites

- Must have or be able to obtain and maintain throughout the course of employment a valid passport to travel internationally
- Must be willing to travel domestically and internationally on an infrequent basis
- Must be willing to travel daily to other areas in the Northeast

Working Environment/Physical Requirements:

- Must be able to work both indoors and outside and in normal seasonal temperatures with the possibility of working in other areas that may range from extreme cold to extreme hot
- Must be willing and able to participate in support of the regional on-call rotation to provide 24 x 7 x 365 response to our fleet
- Must be able and willing to wear required personal protective equipment as designated such as safety glasses, safety shoes, hard hats and other PPE as required
- Must be able to qualify for and be able to wear a respirator on a non-routine basis
- Must be able to lift and carry up to 50 pounds
- Must be able to climb ladders up to 30 feet above ground and work in a safety harness when required
- Must be able to physically work utilizing both hands simultaneously making mechanical adjustments, carrying equipment, etc.
- Other physical activities include standing for extended periods, pushing, pulling, and bending into awkward positions to work in small areas where there may be confined space.
- Must be able to troubleshoot company product using visual and audible skills to accurately diagnose problems and ensure product is in working order.

How to Apply:

Submit a copy of your resume, along with the voluntary self-identification forms, to **jobs@fce.com**. Please reference the Position (Job Title) in the subject header of your email.

Please note only those authorized to work in the United States will be considered.

No agency submissions, please. Resumes submitted to any FuelCell Energy employee without a current, signed and valid contract in place with the FuelCell Energy Recruiting team for this position will become the property of FuelCell Energy and no agency fees will be paid.

Equal Opportunity Employer - Vet/Disability

We offer a competitive compensation package as well as comprehensive benefits including medical, dental, vision, company-paid life/disability insurance, 401(k) plan, employee stock purchase plan and generous paid leave.

Employment with FCE is subject to pre-employment drug-screen and background investigation.

FuelCell Energy, Inc. is committed to ensuring that its application process provides an equal employment opportunity to all U.S. job seekers, including individuals with disabilities. If you believe you need a reasonable accommodation in order to search for a job opening or to submit an application, please send an email with your resume to **jobs@fce.com** indicating the specifics of the assistance needed.

You may also use **203-205-2070**, a phone line designed **exclusively** to assist disabled job seekers whose disability prevents them from being able to apply online. Only messages left for this purpose will be acknowledged. A response to your request may take up to two business days.