



**Position:** Power Plant Operations Technician

**Location:** Danbury, CT

To ensure that we provide our customers with world class service and technical support, 24 hours a day, 365 days a year, we have established the Global Power Plant Monitoring & Control Center where we remotely monitor the performance of our entire fleet of power plants around the world. We are currently seeking a highly motivated and experienced Power Plant Operations Technician to join the team.

**Responsibilities:**

- Monitors the performance and controls the operation of our power plants from the Global Monitoring & Control Center (GMCC) to ensure continuous operation.
- Responds to calls from customers and field service personnel and provides technical assistance in resolution of operational issues.
- Follows established operating and test procedures to identify operational issues and implement appropriate corrective actions, ensuring the safety, performance and reliability of each unit while minimizing customer downtime.
- Interacts with internal resources/engineering to resolve issues.
- Assists with Conditioning Facility operations by providing equipment and facility walk-arounds and security checks in accordance with procedures.
- Performs other duties as required.

**Qualifications:**

**Education:** High School diploma or GED is required. Associates Degree or equivalent from a two-year college or technical school preferred.

**Experience:** Minimum of 4 years of experience in power plant operations or related technical training / experience. Navy Nuclear/Commercial Power Plant experience, Electronics Technician, Gas Turbine Operator, Electrical Technician GSE, and Mechanical Technician GSM is a plus.

**Special Skills:**

- General Power Plant Operational and Maintenance knowledge and skills
- Ability to follow procedures and document technical work
- Experience with Microsoft Office Suite
- Willing and able to work different shifts, including weekends and nights
- Experience with electronics or other technical background
- A high sense of urgency and customer focus

**Candidate must have:**

- A strong sense of excellent customer service and customer satisfaction
- Strong interpersonal skills and the ability to interact effectively with many levels of the organization
- Ability to communicate effectively both verbally and in writing, in person, via computer and on the phone
- Strong organization skills with great attention to the details
- Ability to multi-task and respond quickly to change with a high sense of urgency
- Ability to work effectively independently and in a team environment
- A positive attitude and willingness to learn

**Working Environment/Physical Requirements:**

- Work 12 hour shifts, rotating day between days and nights, including weekends and holidays
- Sedentary position sitting at a desk monitoring computers in an office environment
- Visually acuity to observe technical issues on a computer screen and respond to alarms
- Physically walk around the outside property in temperatures varying from very hot to very cold, completing a property walk around checklist
- Be able to effectively inspect equipment, maneuvering around piping and other areas of constraint

**How to Apply:**

Submit a copy of your resume, along with the voluntary self-identification forms, to **jobs@fce.com**. Please reference the Position (Job Title) in the subject header of your email.

Please note only those authorized to work in the United States will be considered.

*No agency submissions, please. Resumes submitted to any FuelCell Energy employee without a current, signed and valid contract in place with the FuelCell Energy Recruiting team for this position will become the property of FuelCell Energy and no agency fees will be paid.*

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**Equal Opportunity Employer - Vet/Disability**

We offer a competitive compensation package as well as comprehensive benefits including medical, dental, vision, company-paid life/disability insurance, 401(k) plan, employee stock purchase plan and generous paid leave.

Employment with FCE is subject to pre-employment drug-screen and background investigation.

FuelCell Energy, Inc. is committed to ensuring that its application process provides an equal employment opportunity to all U.S. job seekers, including individuals with disabilities. If you believe you need a reasonable accommodation in order to search for a job opening or to submit an application, please send an email with your resume to **jobs@fce.com** indicating the specifics of the assistance needed.

You may also use **203-205-2070**, a phone line designed **exclusively** to assist disabled job seekers whose disability prevents them from being able to apply online. Only messages left for this purpose will be acknowledged. A response to your request may take up to two business days.