

Position: Power Plant Operations Technician

Location: Danbury, CT

About Our Company:

FuelCell Energy, Inc. (NASDAQ: FCEL) is a global leader in developing environmentally responsible distributed baseload power solutions through our proprietary fuel cell technology. We develop turn-key distributed power generation solutions and operate and provide comprehensive services for the life of the power plant. We are working to expand the proprietary technologies that we have developed over the past five decades into new products, markets and geographies. Our mission and purpose remains to utilize our proprietary, state-of-the-art fuel cell power plants to reduce the global environmental footprint of baseload power generation by providing environmentally responsible solutions for reliable electrical power, hot water, steam, chilling, hydrogen, microgrid applications, and carbon capture and, in so doing, drive demand for our products and services, thus realizing positive stockholder returns. Our fuel cell solution is a clean, efficient alternative to traditional combustion-based power generation and is complementary to an energy mix consisting of intermittent sources of energy, such as solar and wind turbines. Our systems answer the needs of diverse customers across several markets, including utility companies, municipalities, universities, hospitals, government entities and a variety of industrial and commercial enterprises. We provide solutions for various applications, including utility-scale distributed generation, on-site power generation and combined heat and power, with the differentiating ability to do so utilizing multiple sources of fuel including natural gas, Renewable Biogas (i.e., landfill gas, anaerobic digester gas), propane and various blends of such fuels. Our multi-fuel source capability is significantly enhanced by our proprietary gas-clean-up skid.

Overview:

To ensure that we provide our customers with world class service and technical support, 24 hours a day, 365 days a year, we have established the Global Power Plant Monitoring & Control Center where we remotely monitor the performance of our entire fleet of power plants around the world. We are currently seeking a highly motivated and experienced Power Plant Operations Technician to join the team.

Responsibilities:

- Monitors the performance and controls the operation of our power plants from the Global Monitoring & Control Center (GMCC) to ensure continuous operation.
- Responds to calls from customers and field service personnel and provides technical assistance in resolution of operational issues.
- Follows established operating and test procedures to identify operational issues and implement appropriate corrective actions, ensuring the safety, performance and reliability of each unit while minimizing customer downtime.
- Interacts with internal resources/engineering to resolve issues.
- Performs other duties as required.

Qualifications:

Education: High School diploma or GED is required. Associates Degree or equivalent from a two-year college or technical school preferred.

Experience: Minimum of 4 years of experience in power plant operations or related technical training / experience. Navy Nuclear/Commercial Power Plant experience, Electronics Technician, Gas Turbine Operator, Electrical Technician GSE, and Mechanical Technician GSM is a plus.

Special Skills:

- General Power Plant Operational and Maintenance knowledge and skills
- Ability to follow procedures and document technical work
- Experience with Microsoft Office Suite
- Willing and able to work different shifts, including weekends and nights

- Experience with electronics or other technical background
- A high sense of urgency and customer focus

Candidate must have:

- A strong sense of excellent customer service and customer satisfaction
- Strong interpersonal skills and the ability to interact effectively with many levels of the organization
- Ability to communicate effectively in writing, in person, via computer and on the phone
- Strong organization skills with great attention to the details
- Ability to multi-task and respond quickly to change with a high sense of urgency
- Ability to work effectively independently and in a team environment
- A positive attitude and willingness to learn

Working Environment/Physical Requirements:

- Work 12 hour shifts, rotating day between days and nights, including weekends and holidays
- Sedentary position sitting at a desk monitoring computers in an office environment
- Visually acuity to observe technical issues on a computer screen and respond to alarms
- Be able and willing to wear required Personal Protective Equipment (PPE) as designated such as safety glasses, safety shoes, hard hats, respirator, and other PPE as required

How to Apply - External Applicants

Please submit a copy of your resume, **along with the voluntary self-identification forms listed on our career site**, to jobs@fce.com. Please reference the Position (Job Title and Job ID) in the subject header of your email.

Please note only those authorized to work in the United States will be considered.

How to Apply - Current Employees Only:

Please reference the Position (Job Title and Job ID) in the subject header of your email. Also, please email/contact your HR representative that you have applied.

Equal Opportunity Employer - Vet/Disability

We offer a competitive compensation package as well as comprehensive benefits including medical, dental, vision, company-paid life/disability insurance, 401(k) plan, employee stock purchase plan and generous paid leave.

Employment with FCE is subject to pre-employment drug-screen and background investigation.

FuelCell Energy, Inc. is committed to ensuring that its application process provides an equal employment opportunity to all U.S. job seekers, including individuals with disabilities.

*If you believe you need a reasonable accommodation in order to search for a job opening or to submit an application, please send an email with your resume to jobs@fce.com or contact us by calling **203-205-2070**. Please indicate the specifics of the assistance needed.*

NOTE: *This dedicated phone line is designed **exclusively** to assist disabled job seekers whose disability prevents them from emailing. Only messages left for this purpose will be acknowledged. A response to your request may take up to two business days.*

No agency submissions please. Resumes submitted to any FuelCell Energy employee without a current, signed and valid contract in place with the FuelCell Energy Recruiting team for this position will become the property of FuelCell Energy and no agency fees will be paid.